

2017-2018 Energy Assistance Information

Low Income Home Energy Assistance Program (LIHEAP) is a federally funded program, the purpose of which is to assist qualified, low income households with a one-time subsidy to help the household in meeting their home heating needs regardless of the heat source. The program is not intended to pay all of a household's winter heating costs.

Applicants will be assisted on a "first come, first served" basis. Appointments for the first 30 days of this energy season will be reserved for households with members meeting the following priorities: seniors (60+), disabled persons, or children age 5 and under (at the time of the appointment).

HOW TO APPLY

There will **NOT** be pre-applications this year.

To apply for the program you (or a family member or friend) will need to call **509-685-6161** and leave a message with your name, address, and phone number. The appointment phone lines will be open at 10:00 am and will close when all the appointments for the month have been filled. A Rural Resources Energy Specialist will call you for your appointment in the order the calls were received. Please leave a phone number that has the ability for the Energy Specialist to leave a message. We will attempt to contact you three times if we are not able to leave a message. If you do not have a phone, but are able to borrow one, please let us know when you leave a message for an appointment.

*****The phone lines will be busy. Please continue to call until you get through.*****

APPOINTMENT PHONE LINE SCHEDULE

September 23, 2017*	February 10, 2018
October 28, 2017	March 3, 2018
December 2, 2017	April 7, 2018
January 6, 2018	May 5, 2018

*Open only to our priority households with seniors (60+), disabled persons, or children age 5 and under.

**YOU MUST CONTINUE TO PAY YOUR ENERGY BILLS.
APPLYING DOES NOT GUARANTEE ELIGIBILITY OR ASSISTANCE.**